

Information Guide

Kyoto Machiya Fukune

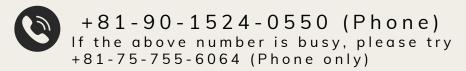
Dear Valued Guests,

Thank you for booking your stay at Kyoto Machiya Fukune, part of the Kyoto Machiya Collection™. We are delighted to have you as our guest and we look forward to providing you an exceptional stay.

Should you have any questions or require any assistance, please do not hesitate to contact us on the phone number or emails provided below.

Yusuke Inoue - Hotel Manager Kyoto Machiya Fukune







Hotel Address in English

105-3, Nishirokkakucho, Nakagyo-ku, Kyoto ₹604-8217

Hotel Address in Japanese (Show it to the taxi driver)

〒604-8217 京都府京都市中京区西六角町 105-3 西洞院六角東入ル 北(左)側。 路地奥にある為、目印は看板です。 (ナビは表示されるのでナビをご利用ください)



Please take a photo or scan the above QR code for our hotel location in Google Map.

Direct from Kansai International Airport to Kyoto Machiya Fukune

By Shared Shuttle Bus - Directly to Kyoto Machiya Fukune (approx. 90 minutes in normal traffic conditions but please note this bus may take up to almost 3 hours if heavy traffic. Starts from 5,000 yen per person). Please reserve directly on the website below.



Option 1: By Kansai-Airport Express "HARUKA" (approx. 80 minutes to arrive at JR Kyoto Station about 3,110 yen per person for non-reserved seats and about 3,640 yen for reserved seats). Tickets can be purchased at Kansai Airport station. Please refer to the latest information from the official website below.



Directions from Kansai International Airport to JR Kyoto Station

Option 2: Airport Bus (approx. 90 minutes to arrive at JR Kyoto Station and 2,600 yen per person). You can take a bus from Kansai Airport Bus Terminal to JR Kyoto Station. Please refer to the latest information from Kaisai Airport Bus official website below. Travel time depends on traffic. We suggest Option 1 above if you prefer a more accurate travel time.



Directions from Kyoto JR Station to Hotel

Option 1: By Taxi (approx. 10 minutes and 1,200 yen).

If the taxi driver is not familiar with the address, please show this Japanese message to the driver "新町通六角西入ル-京都新町病院の北側にあります".

Option 2: By Subway (approx. 15 minutes @ 220 yen per person) Take the "Karasuma Line" and get off at "Karasuma Oike". Take station Exit No 6 and then walk 7 minutes to our hotel. If you have heavy luggage you can also take station Exit No 3.2 with elevator. Map is included on the next page for your reference.

Check-in Time: From 3PM

Check-out Time: Before 11AM

* We offer self-checkout at our hotel. Guests can leave any time before 11am without the need to inform our hotel staff.

Directions to Kyoto Machiya Fukune from Karasuma Oike Station

The closest station exit to our hotel is Exit No 6 (Staircase Access) If elevator is needed, please use station Exit No 3

Walking to Kyoto Machiya Fukune from Karasuma Oike Station Exit No 6 (Staircase Acess)

Scan to watch the 1 min video or refer to photo instructions below

1. Please go through South ticket gate and take Exit No 6. This is the closest exit to our hotel but this exit does not have elevator access.





2. Walk up the stairs, and then turn right when you reached street level. Walk straight ahead until you see a street named "Rokkakudori" (六角通り). Please skip to Page 6 for further walking instructions.





Walking to Kyoto Machiya Fukune from Karasuma Oike Station Exit No 3.2 (Elevator Acess)

1. Please go through Nouth ticket gate





2. Take Exit No 3.2. This exit provides elevator access which will be helpful if you have heavy luggage.





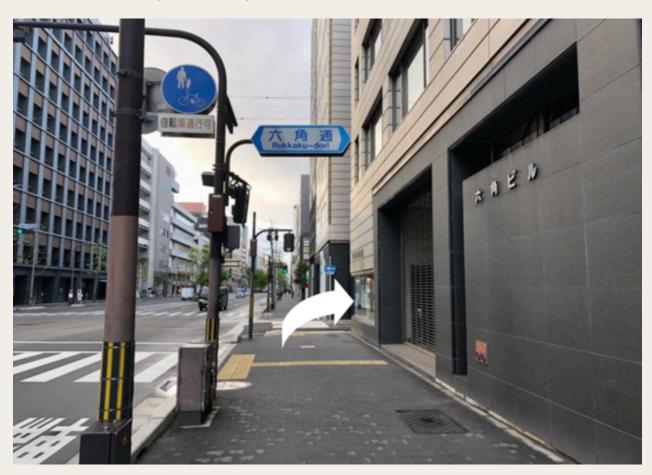
3. Press "Ground" inside the elevator. Turn right when you reached street level & walk straight until you see a street called "Aneyakoji-Dori" (姉小路通り).





Walking to Kyoto Machiya Fukune from Karasuma Oike Station Exit No 3.2 (Elevator Acess)

4. Turn right into "Aneyakoji-dori" (姉小路通り), and turn left into "Karasuma-dori" (烏丸通り). Walk along the street until you see a street named "Rokkaku-dori" (六角通り) and then turn right into "Rokkaku-dori" (六角通り).



Walking to Kyoto Machiya Fukune from Karasuma Oike Station - When you are on "Rokkaku-dori"(六角通り)

Walk along "Rokkaku-dori"(六角通り) for about 5 minutes and you will see our hotel on your right-hand side. Please look out for the black hotel sign as shown below.



You will find our hotel at the end of the alleyway.





On Arrival

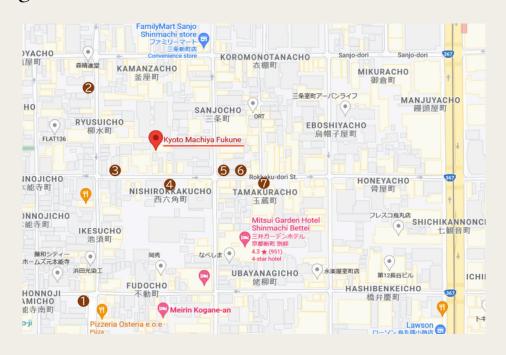
Our hotel staff will be on site most times throughout the day. But in case no one is there when you arrive, please use the telephone on the left side of our sign board stand to call us by pressing the "VIP" button. Hotel staff will give you instructions on how to access your machiya house and visit your room for check-in and welcome service.





Parking

We do not have parking at the hotel, but there are coin-operated car parking lots available near our hotel.



Park① Times NishinotoinTakoyakushi 京都市中京区古西町425	<u>MAP</u>
Park ^② Kyoteku Nishinotoin Rokkaku 京都市中京区西六角町98-1	<u>MAP</u>
Park③ Bireiyu Shinei NishiRokkaku 京都市中京区西六角町六角通新町西入93	<u>MAP</u>
Park 4 Kyoto Shinmachi Hospital 京都市中京区六角通新町西入西六角町109	<u>MAP</u>
Park 5 Concept Shinmachi Rokkaku 京都市中京区玉蔵町114	<u>MAP</u>
Park⑥ Fruit Park Shinmachi Rokkaku 京都市中京区玉蔵町	<u>MAP</u>
Park 7 GS Park Rokkaku Muromachi 京都市中京区玉蔵町121	MAP

Breakfast & Dinner

Breakfast and dinner can be arranged to be delivered to your machiya house upon request.



Japanese Kids Breakfast

Breakfast

Kyoto Gozen Breakfast or Western Style Breakfast 3,200 yen per set (tax included)

Delivery Time: 8am-8.30am

- Vegetarian option available upon request
 *Kyoto Gozen Breakfast only
- Kids breakfast also available upon request at the same price



Dinner 1



Kids Dinner

Dinner

Kyoto Style Kaiseki Set 9,500 yen per set (tax included5

Delivery Time for Dinner 1: 6.30pm-7pm

Due to restaurant closure, Dinner 1 is not available on every Wednesday & the 3rd Tuesday of the month, and when restaurant is closed.

However, Dinner 2 is available for our guests on days when Dinner 1 is unavailable. Dinner delivery time for Dinner 2 is between 5.30pm-6pm.

- Vegetarian option available upon request
- Kids Dinner (JPY 5,500) also available upon request

Dinner 2

(NOTES)

- Breakfast is not available between 27 Dec to 4 Jan, and on days when restaurant is closed
- Dinner is not available between 25 Dec to 10 Jan, and on days when restaurant is closed
- If the restaurant is closed unexpectedly, we will not be able to provide meals but will issue a full refund to our guests
- Dishes may vary depending on season

- Minimum order of 2 sets are required
- Please order at least 5 days in advance
- We cannot refund if cancelled with less than 3 days notice
- Unfortunately, we cannot accommodate for special dietary requirements
- Kid set can be ordered when an adult set is ordered

Celebration Items

Surprise your loved one during your stay with us. Just let us know what you prefer and we will handle the rest for you.

Cake

4,500 yen per (tax included)

A whole cake (around 12cm diameter) comes with 5 candles & a message plate. Design & fruits differ depending on season.

* Please inform us what to write on your message plate within 20 characters. *We will place the cake in the refrigerator in your room before your check-in.



*Not available between 23 December to 3 January and on irregular business holidays

*We cannot refund if cancelled with less than 3 days notice



Flower Bouquet

7,000 yen (tax included)

Pamper your loved ones with beautiful fresh flowers from our local favorite florists. If you have specific flowers you would like to substitute for the pink roses, please inform us at the time of placing your order. We will check their availability.

*We will place the flower bouquet in your machiya house before your check-in. Please instruct us where you would like it to be placed (Living room, bedroom, etc)

*Not available between 30 December to 7 January and on irregular business holidays

*We cannot refund if cancelled with less than 3 days notice

Drinks in Refrigerator

All drinks in the refrigerator are complimentary for our guests.

Assistance Service

We are very happy to assist our guests with restaurant reservations, transportation arrangements, cake and flower deliveries, and room decorations for birthdays or any other special occasions. Please contact us via email on reservation@kyotomachiyas.com to let us know your requests.

Check-in Early & Late Check-out

Similar to other hotels, we cannot guarantee to provide early checkin or late check-out as it is solely dependent on availability.

Luggage Storage

If you arrive at our hotel after 12pm, it may be possible to leave your luggage inside your machiya house while we undertake cleaning. If you wish to do so, please inform us in advance via your reservation platform or email us at reservation@kyotomachiyas.com.

Upon check-out, you may leave your luggage at our hotel lockers if needed without charge. Our hotel staff will inform you which locker you can use at the time of check-in. But due to the limited number of lockers we have available, we cannot guarantee all of your luggage can be stored if our lockers are full.

Frequently Asked Questions

Q: Can I check-in early?

We are afraid that due to cleaning time, we cannot arrange an early check-in. However, if you arrive after 12pm, you can store your luggage in your room while the room is undergoing cleaning.

Q: Can I check-out late?

Unfortunately, we cannot arrange a late check-out as cleaning needs to start at 11am for the next guest. However, guests can use our complimentary hotel lockers to store their luggage after check-out. Our hotel staff will inform you which locker you can use at the time of check-in. But due to the limited number of lockers we have available, we cannot guarantee all of your luggage can be stored if our lockers are full.

Q. Do you serve breakfast at your hotel and what time is breakfast served?

Yes. Breakfasts are available. Breakfasts can be served between 8am - 8:30am. Please refer to our breakfast menu shown on Page 10 and please order your breakfast at least 5 days in advance.

Q. Do you serve dinner at your hotel and what time is dinner served?

Yes. Dinners are available. Please refer to our dinner menu shown on Page 10 and please order your dinner at least 5 days in advance.

Q. How often does the hotel provide housekeeping?

Full housekeeping service is provided every 2nd day. We understand that some guests prefer not to have cleaning staff enter their machiya house during their stay. Please let us know if housekeeping service is not required and we will provide you with fresh towels.

Frequently Asked Questions

Q: What restaurants are available near your hotel?

There are many highly rated restaurants near our hotel and you can find our recommendations at the end of this guide. Please let us know if you have any particular cuisine or restaurant you would like to try, we will be more than happy to provide you with our recommendations and help make table reservations on your behalf.

Q. Can you make a restaurant reservation for me?

Yes. We are happy to do that. Please let us know the name of the restaurant, number of diners and at least 2 preferable time slots. However, please note that some restaurants in Japan do not accept reservations from diners who cannot speak Japanese or reservations made by a third-party, and some restaurants do require reservations to be made online directly with a credit card deposit. Should this be the case, we apologize in advance that we cannot help our guests to reserve the restaurant.

You may wish to consider using the below reservation websites for booking restaurants as it includes many famous restaurants in Kyoto.





Open Table

Q. Is the hotel reception open 24 hours?

No, hotel staff are based at the hotel from 8am to 6pm. However, we are only 5 minutes away from the hotel. Should you require assistance or have any emergency matters. please contact us by using the phone on the wall in the common area, or call +81-90-1524-0550 (WhatsApp Available). In the unlikely event that the number is busy please also try calling +81-75-755-6064.

Frequently Asked Questions

Q: Can I send my luggage to your hotel?

Yes. Please provide the below address to the delivery company when sending your luggage to our hotel:

604-8217

京都市中京区西六角町105-3

Kyoto Machiya 福音 090-1524-0550

部屋名: YOUR ROOM NAME*

Please make sure to add your room name ("KOKYU", "KINSHO", "SANGEN" or "BIWA"); Otherwise, the luggage might not get delivered to your room correctly by the delivery company.

※配送手配をお手伝い頂いている方へ 必ずどの部屋かと希望の配達時間をゲスト様から聞き取り記載お願いします。部屋は『胡弓/KOKYU』『琴筝/KINSHO』『琵琶/BIWA』『三弦/SANGEN』がございます。

Time of Delivery: Please choose a delivery timeslot that allows you to be able to personally accept the luggage (For example, if you will be at the machiya from 4pm to 6pm kindly request for this delivery time). We highly recommend guests to accept the luggage personally to ensure the correct luggage are delivered to avoid potential travel disruptions.

If you prefer that we accept the luggage delivery on your behalf, please request the delivery time to be between 12pm to 2pm on your check-in date and request the delivery company to call us on +090-1524-0550 at least 15 mins before arrival. If it is not possible to choose a delivery time, please request the delivery company to call us 15 mins before arrival to ensure we have staff on site to accept your luggage. Please note some delivery companies may leave the luggage unattended at the hotel if a call is not requested. Please show the below message when making a luggage delivery booking:

配送希望時間帯:12:00~14:00

連絡必須:到着前連絡、到着前連絡不可の場合も必ず到着時に

090-1524-0550にお電話ください。

Frequently Asked Questions

Q: Can I send my luggage to your hotel?

Yes. We offer 2 options for luggage delivery.

Option 1:

We recommend the Tebura-kun service, which delivers your luggage directly to your machiya house. Even if you are not present at the machiya house at the time of delivery, your luggage can be placed inside of your machiya house while you are out.

Website: https://www.teburakun.com/index.html?lang=en

- Destination: Enter "Kyoto Machiya Fukune" (select your machiya house: SANGEN,KINSHO, KOKYU, BIWA or NIKO).
- Delivery date: Enter Your Check-in Date (kindly note that we cannot receive your luggage before your check-in day, hence, please ensure to enter your check-in date as your luggage delivery date)

Option 2:

If Tebura-kun (Option 1) is not available, we recommend you to use Yamato Takkyubin. However, Yamato Takkyubin does not currently offer an online service like Tebura-kun (Option 1). Delivery needs to be physically arranged at a hotel you are sending the luggage from, a Yamato Takkubin shop or a major convenience store.

If you are sending your luggage from Osaka Kansai Airport, you will be able to find a Yamato Takkyubin shop at the airport arrival hall. If you wish to send your luggage from the hotel you are staying, please speak to the hotel staff to see if they offer this luggage delivery service.

Frequently Asked Questions

Q: Can I send my luggage to your hotel?

Kindly note that if you choose to use Yamato Takkyubin service, you will need to be present at the machiya house to accept the luggage delivery. Yamato Takkyubin will not place your luggage inside machiya house if you're not there to accept the delivery.

Please use the below hotel address and note the Important Information when using the Yamato Takkyubin service. We suggest asking the hotel you are staying for assistance when filling out the delivery form.

Delivery Address:

604-8217

Kyoto-shi, Nakagyo-ku,

Nishi-Rokkakucho 105-3

Kyoto Machiya Fukune

(SANGEN, KINSHO, KOKYU or BIWA) Machiya House

Your Name

Phone: 090-1524-0550

Important Information

- Please include your reserved machiya house name and your full name on the delivery slip. Please ensure your luggage delivery date is the same as your check-in date, and you choose a time that allows you to personally accept the luggage.
- To ensure the correct luggage is delivered to you, guests are required to personally accept the luggage and we apologize in advance that we cannot accept your luggage delivery on your behalf or handle 不在届 missed delivery notice.

Please present this instruction when requesting assistance with completing your delivery slip.

604-8217

Frequently Asked Questions

Q: Can I send my luggage from your hotel?

Not directly from our hotel. But the closest luggage drop-off point is only 1 minute walk from our hotel.

<Sending Your Luggage to Your Next Destination>

You can bring your luggage to a luggage collection point near our hotel (1 minute walk) or the nearest 7/11 convenience store (4 minute walk) and they will arrange luggage delivery for you to your next destination. Our hotel staff can assist you to create a delivery form for you to take to the drop-off point. If you need us to help you with filling out the delivery form, please let our hotel staff know.



Kuroneko Yamato 8:00~20:00 weekdays only Might be closed during Japanese public holiday time



7/11 (24 hours Operation)











