



# KYOTO MACHIYA COLLECTION

## Information Guide

# Kyoto Machiya Zeniyacho

Dear Valued Guests,

Thank you for booking your stay at Kyoto Machiya Zeniyacho, part of the Kyoto Machiya Collection™. We are delighted to have you as our guest and we look forward to providing you an exceptional stay.

Should you have any questions or require any assistance, please do not hesitate to contact us on the phone number or emails provided below.

Yusuke Inoue - Hotel Manager  
Kyoto Machiya Zeniyacho



[Zeniyacho@KyotoMachiyas.com](mailto:Zeniyacho@KyotoMachiyas.com)  
(For general inquiry & reservation assistance)



+81-80-2375-3404  
If the above number is busy, please try  
+81-90-1524-0550



Visit Our Website  
[www.KyotoMachiyas.com](http://www.KyotoMachiyas.com)



# Information

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## Hotel Address in English

258 Zeniyacho,  
Shimogyo-ku, Kyoto 600-8303



## Hotel Address in Japanese

〒600-8303 京都市下京区銭屋町258

Please take a photo or scan the above QR code for our hotel location in Google Map.

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## Directions from Kyoto JR Station

Option 1: By Taxi (approx. 5 minutes and 900 yen).

If the taxi driver is not familiar with the address, please show this Japanese message to the driver “的場通新町東入ル”.

Option 2: By Train (approx. 15 minutes @ 220 yen per person)

Take the "Karasuma Line" and get off at "Gojo Station".

Take station Exit No 8 and then walk 2 minutes to our hotel.

If you have heavy luggage you can also take station Exit No 6 with elevator. Map is included on the next page for your reference.

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Check-in Time: From 3PM

Check-out Time: Before 11AM

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# Information

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## Directions to Kyoto Machiya Zeniyacho from Gojo Station

The closest station exit to our hotel is Exit No 8

If elevator is needed, please use station Exit No 6



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## Exterior of Kyoto Machiya Zeniyacho

The exterior of our hotel is decorated with indigo and vermillion fabric curtains. Please look for a building like the below.



# Information

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## Your Machiya Suite

Please refer to your hotel booking to check which machiya suite you have reserved with us as we have two machiya suites on site.

If you have reserved the machiya suite named "SHU", please access the door with the vermilion color curtain hanging at the front



If you have reserved the machiya suite named "AI", please access the door with the indigo color curtain hanging at the front



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## On Arrival

Once you have arrived at our hotel, please use the telephone installed near the door entrance to contact us. Please press the "VIP" button and our hotel staff will provide you with instructions on how to access your machiya suites using the keypad. Our hotel staff will also visit you later at your machiya suite to complete the check-in progress and assist you should you have any questions.



# Information

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## Breakfast & Dinner

Breakfast and dinner can be arranged to be delivered to your machiya upon request.



## Breakfast

### Kyoto Gozen Breakfast

和朝食御膳

3,000 yen per set (tax included)

Delivery Time: 8am-8.30am

Vegetarian & kids sets available upon request

\*Not available between 27 December to 4 January



## Dinner

### Kyoto Style Kaiseki Set

京懐石

8,000 yen per set (tax included)

Delivery Time: 5.30pm-6pm

Vegetarian kaiseiki set available upon request

\*Not available between 27 December to 4 January

# Information

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## Drinks in Refrigerator

All drinks in the refrigerator are complimentary for our guests.

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## Concierge Service

We are very happy to assist our guests with restaurant reservations, transportation arrangements, cake and flower deliveries, and room decorations for birthdays or any other special occasions. Please contact us via email on [zeniyacho@kyotomachiyas.com](mailto:zeniyacho@kyotomachiyas.com) to let us know your requests.

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## Check-in Early & Late Check-out

Similar to other hotels, we cannot guarantee to provide early check-in or late check-out as it is solely dependent on availability.

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## Luggage Storage

### - Upon Arrival

If you arrive at our hotel after 12pm, it may be possible to leave your luggage inside your machiya suite while we undertake housekeeping. If you wish to do so, please inform us in advance via your reservation platform or email us at [zeniyacho@kyotomachiyas.com](mailto:zeniyacho@kyotomachiyas.com).

### - Upon Departure

Unfortunately, we cannot store your luggage for you upon departure as we do not have sufficient space on site. But the nearest coin lockers are just 2 minutes from our hotel and they are located inside Subway Gojo Station.