



# KYOTO MACHIYA COLLECTION

## Welcome Guide

### Kyoto Machiya Kamogawa Gardens

Dear Valued Guests,

Thank you for booking your stay at Kyoto Machiya Kamogawa Gardens, part of the Kyoto Machiya Collection™. We are delighted to have you as our guest and we look forward to providing you an exceptional stay.

Should you have any questions or require any assistance, please do not hesitate to contact us on the phone number or emails provided below.

Yusuke Inoue - Hotel Manager  
Kyoto Machiya Kamogawa Gardens



[kamogawa@KyotoMachiyas.com](mailto:kamogawa@KyotoMachiyas.com)  
(For general inquiry & reservation assistance)



+81-90-6397-2684 (Phone)  
If the above number is busy, please try  
+81-90-1524-0550 (Phone only)



Visit Our Website  
[www.KyotoMachiyas.com](http://www.KyotoMachiyas.com)



# Information

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## Hotel Address in English

346-3 Toyourachō Higashiyama Ward, Kyoto

〒605-0905

## Hotel Address in Japanese

(Please show it to the taxi driver)

〒605-0905 京都市東山区豊浦町346

鞆町通五条下る豊浦町 東(左)側

(ナビは表示されるのでナビをご利用ください)



Please take a photo or scan the above QR code for our hotel location in Google Map.

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## Direct from Kansai International Airport to Kyoto Machiya Kamogawa Gardens

By Shared Shuttle Bus - Directly to Kyoto Machiya Kamogawa Gardens (approx. 90 minutes in normal traffic conditions but please note this bus may take up to almost 3 hours if heavy traffic. Starts from 5,000 yen per person). Please reserve directly on the website below.



## Directions from Kansai International Airport to JR Kyoto Station

Option 1: By Kansai-Airport Express “HARUKA” (approx. 80 minutes to arrive at JR Kyoto Station). Tickets can be purchased at Kansai Airport station. Please refer to the latest information from the official website below.



# Information

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## Directions from Kansai International Airport to JR Kyoto Station

**Option 2: Airport Bus** (approx. 90 minutes to arrive at JR Kyoto Station). You can take a bus from Kansai Airport Bus Terminal to JR Kyoto Station. Please refer to the latest information from Kansai Airport Bus official website below. Travel time depends on traffic. We suggest Option 1 above if you prefer a more accurate travel time.



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## Directions from Kyoto JR Station to Hotel

**Option 1: By Taxi** (approx. 10 minutes and 1,200 yen).

If the taxi driver is not familiar with the address, please show this Japanese message to the driver “鞆町通五条下る豊浦町 東(左)側”.

**Option 2: By Bus** (approx. 15 minutes)

Take the 206 or South 5 line for approximately 7-8 minutes, get off at the third stop "Keihan Shichijo Station" and walk around 7 mins to our machiya hotel

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**Check-in Time:** From 3PM

**Check-out Time:** Before 11AM

※ We offer self-checkout at our hotel. Guests can leave any time before 11am without the need to inform our hotel staff.

# Information

## Directions to Kyoto Machiya Kamogawa Gardens from Kiyomizu-Gojo Station

The closest station exit is Exit No 2. If elevator is needed, please use station Exit No 4.

You can walk down the Gojo Dori main road and turn right between Double Tree Hotel and Hotel SUI Kyoto Kiyomizu and walk down straight around 3 minutes and you will find our machiya hotel on your left side.



Double Tree Hotel

Hotel SUI Kyoto Kiyomizu



# Information

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## Exterior of Kyoto Machiya Kamogawa Gardens

Please look for a building like the below.



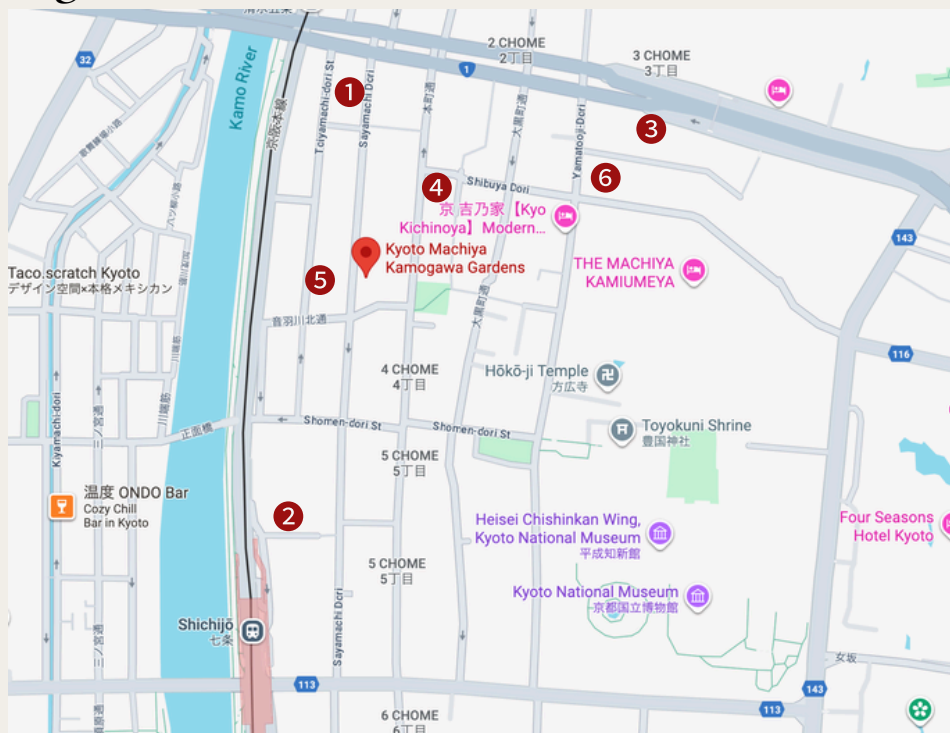
## On Arrival

Our hotel staff will be waiting for your arrival nearby. Please use the phone located at the alleyway to contact hotel staff upon arrival. Our hotel staff will give you instructions on how to access your machiya house and visit your room for check-in and welcome service.

# Information

## Parking

We do not have parking at the hotel, but there are coin-operated car parking lots available near our hotel.



### Park① Gojosayamachi Parking Lot

京都府京都市東山区鞆町一丁目 3 9 5

[MAP](#)

### Park② Repark by Mitsui Kehan Shichijoe Park Parking Lot

京都府京都市東山区下堀詰町261-1

[MAP](#)

### Park③ GS Park Gojozaka

京都府京都市東山区石垣町東側 5 3-5

[MAP](#)

### Park④ Paraca Kyoto City Honmachi #2

京都府京都市東山区本町 2 丁目 7 4

[MAP](#)

### Park⑤ Concept Higashitachibanacho 2 Coin Parking Lot

京都府東山区東橘町460番地 3・4

[MAP](#)

### Park⑥ Concept Higashiyama Ishigakimachi Coin Parking Lot

京都府京都市東山区大和大路通五条下る石垣町東側 6 2

[MAP](#)

# Information

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## Breakfast & Dinner

Breakfast and dinner can be arranged to be delivered to your machiya house upon request.



Japanese Breakfast



Japanese Kids Breakfast

## Breakfast

### Kyoto Gozen Breakfast

**3,200 yen per set (tax included)**

Delivery Time: 8am-8.30am

- Vegetarian option available upon request  
※Kyoto Gozen Breakfast only
- Kids breakfast also available upon request at the same price



Dinner 1



Dinner 2



Kids Dinner

## Dinner

### Kyoto Style Kaiseki Set

**10,900 yen per set (tax included)**

Delivery Time for Dinner 1: 6.30pm-7pm

Due to restaurant closure, Dinner 1 is not available on every Wednesday & the 3rd Tuesday of the month, and when restaurant is closed.

However, Dinner 2 is available for our guests on days when Dinner 1 is unavailable. Dinner delivery time for Dinner 2 is between 5.30pm-6pm.

- Vegetarian option available upon request
- Kids Dinner (JPY 5,500) also available upon request

#### (NOTES)

- Breakfast is not available between 27 Dec to 4 Jan, and on days when restaurant is closed
- Dinner is not available between 25 Dec to 10 Jan, and on days when restaurant is closed
- If the restaurant is closed unexpectedly, we will not be able to provide meals but will issue a full refund to our guests
- Dishes may vary depending on season

- Minimum order of 2 sets are required
- Please order at least 5 days in advance
- We cannot refund if cancelled with less than 3 days notice
- Unfortunately, we cannot accommodate for special dietary requirements
- Kid set can be ordered when an adult set is ordered



# Information

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## Celebration Items

Surprise your loved one during your stay with us. Just let us know what you prefer and we will handle the rest for you.

### Cake

**4,500 yen per (tax included)**

A whole cake (around 12cm diameter) comes with 5 candles & a message plate. Design & fruits differ depending on season.

\* Please inform us what to write on your message plate within 20 characters.

\*We will place the cake in the refrigerator in your room before your check-in.



\*Not available between 23 December to 3 January and on irregular business holidays

\*We cannot refund if cancelled with less than 3 days notice

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### Flower Bouquet

**7,000 yen (tax included)**

Pamper your loved ones with beautiful fresh flowers from our local favorite florists. If you have specific flowers you would like to substitute for the pink roses, please inform us at the time of placing your order. We will check their availability.

\*We will place the flower bouquet in your machiya house before your check-in.

Please instruct us where you would like it to be placed (Living room, bedroom, etc)

\*Not available between 26 December to 8 January, 14~22 August and on irregular business holidays

\*We cannot refund if cancelled with less than 3 days notice



# Information

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## Drinks in Refrigerator

All drinks in the refrigerator are complimentary for our guests.

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## Assistance Service

We are very happy to assist our guests with restaurant reservations, transportation arrangements, cake and flower deliveries, and room decorations for birthdays or any other special occasions. Please contact us via email on [kamogawa@kyotomachiyas.com](mailto:kamogawa@kyotomachiyas.com) to let us know your requests.

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## Check-in Early & Late Check-out

Similar to other hotels, we cannot guarantee to provide early check-in or late check-out as it is solely dependent on availability.

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## Luggage Storage

### - Upon Arrival

If you arrive at our hotel after 12pm, it may be possible to leave your luggage inside your machiya house while we undertake housekeeping. If you wish to do so, please inform us in advance via your reservation platform or email us at [kamogawa@kyotomachiyas.com](mailto:kamogawa@kyotomachiyas.com).

### - Upon Departure

Unfortunately, we cannot store your luggage for you upon departure as we do not have sufficient space on site. But the nearest coin lockers are 5 minutes from our hotel and they are located inside Keihan Main line Kiyomizu-Gojo Station.

# Information

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## Frequently Asked Questions

### **Q: Can I check-in early?**

We are afraid that due to cleaning time, we cannot arrange an early check-in. However, if you arrive after 12pm, you can store your luggage in your room while the room is undergoing cleaning.

### **Q: Can I check-out late?**

Unfortunately, we cannot arrange a late check-out as cleaning needs to start at 11am for the next guest.

### **Q. Do you serve breakfast and Dinner at your hotel and what time is breakfast served?**

Yes. Breakfast and Dinner are available. Please take a photo or scan the below QR code for our online shopping site and order them at least 5 days in advance.



### **Q. How often does the hotel provide housekeeping?**

Full housekeeping service is provided every 2nd day. We understand that some guests prefer not to have cleaning staff enter their machiya house during their stay. Please let us know if housekeeping service is not required and we will provide you with fresh towels.

### **Q. Where can we wash our clothes?**

There is a coin laundry shop which is about 11 minutes walk from our hotel. Please refer to below Google Map for directions.



# Information

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## Frequently Asked Questions

### **Q: What restaurants are available near your hotel?**

There are many highly rated restaurants near our hotel and you can find our recommendations at the end of this guide. Please let us know if you have any particular cuisine or restaurant you would like to try, we will be more than happy to provide you with our recommendations and help make table reservations on your behalf.

### **Q. Can you make a restaurant reservation for me?**

Yes. We are happy to do that. Please let us know the name of the restaurant, number of diners and at least 2 preferable time slots. However, please note that some restaurants in Japan do not accept reservations from diners who cannot speak Japanese or reservations made by a third-party, and some restaurants do require reservations to be made online directly with a credit card deposit. Should this be the case, we apologize in advance that we cannot help our guests to reserve the restaurant.

You may wish to consider using the below reservation websites for booking restaurants as it includes many famous restaurants in Kyoto.



TABLE ALL



Open Table

### **Q. Is the hotel reception open 24 hours?**

No, but our office is located just 5 minutes away from the hotel and our staff is available via phone anytime of the day should you have any emergency matters during your stay. For general assistance, our staff can be contacted via phone or email between 10am to 6pm Monday to Sunday. If general assistance is required after 6pm, please contact us via email. In the unlikely event of an emergency after 9pm, please contact us via phone on the wall in the common area, or call +81-90-6397-2684. In the unlikely event that the number is busy please also try calling +81-75-755-6064.



# Information

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## Frequently Asked Questions

### **Q: Can I send my luggage to your hotel?**

We recommend using the Tebura-kun service — a luggage delivery service that allows you to send your luggage directly to our machiya hotel.

#### 1. Sending Luggage from Your Current Hotel to Our Hotel (Please Ask at Your Current Hotel if Tebura-kun Service is Available)

If Tebura-kun service is available, please scan the designated QR code provided by the hotel and follow the instructions.

#### 2. Sending Luggage from Your Current Hotel to Our Hotel (if Tebura-kun is NOT Available)

If Tebura-kun service is not available at your current hotel, you may wish to use a delivery service such as “Takkyubin” or “Japan Post”. However, kindly note that if you use the delivery service provided by “Takkyubin” or “Japan Post”, our hotel cannot accept your luggage for you on your behalf, we kindly that you choose a delivery time which allows you to personally accept the luggage. To ensure a smooth delivery, please inform your current hotel that you wish to send luggage to us, and kindly ask them to contact us directly at 090-6397-2684 (10am-6pm) or [kamogawa@kyotomachiyas.com](mailto:kamogawa@kyotomachiyas.com) before sending the luggage. If your current hotel does not contact us in advance, your luggage may be delayed or misplaced which can cause disruptions to your travel.

#### 3. Sending Luggage from Kyoto Station or Kansai International Airport to Our Hotel

You can complete the reservation form below from Tebura-kun (Please choose from the listed locations):

<https://www.teburakun.com/index.html?lang=en>

# Information

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## Frequently Asked Questions

### **Q: Can I send my luggage to your hotel?**

#### 4. Sending Luggage from Other Places to Our Hotel

If Tebura-kun is not available, you may wish to use delivery services such as “Takkyubin” or “Japan Post”. However, please note that our hotel cannot receive or sign for any luggage on your behalf if you use these services. We kindly ask that you choose a delivery time which allows you to personally accept the luggage. To ensure a smooth process, if you planned to send your luggage to our hotel, please inform us in advance at [kamogawa@kyotomachiyas.com](mailto:kamogawa@kyotomachiyas.com). We will be happy to provide information on where you can find a nearby delivery service and how to complete the delivery slip. Please kindly note that any unannounced deliveries may be returned or delayed which can cause disruptions to your travel.

#### How to Use:

- Plan: Select “From Airport or Main Station → Hotel”
- Delivery Destination: Enter the name of your machiya house (Kyoto Machiya Kamogawa Gardens Yukimi, Akimi or Tsukimi)
- Desired Arrival Date: Your check-in date (Please only choose your check-in date. We cannot accept your luggage before your check-in date)
- Fill in other details such as the number of items, email address and submit.
- On the Day of Sending Luggage: Bring your luggage to the designated counter by the specified time

# Information

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## Frequently Asked Questions

### **Q: Can I send my luggage from your hotel?**

How to Send Your Luggage from Our Hotel to Your Next Hotel, Kansai Airport, Kyoto Station or Other Destinations

Depending on your destination, our staff will be happy to explain the most suitable delivery method at the time of check-in upon request. However, if you would like to know specific details in advance—such as how long it may take for your luggage to reach your next destination—please feel free to contact us at [kamogawa@kyotomachiyas.com](mailto:kamogawa@kyotomachiyas.com).





# Restaurant Recommendations

## Recommendations

SUSHI

東寿司  
AZUMA ZUSHI



CAFE

SOT Coffee Kyoto  
京都七条店  
SOT COFFEE KYOTO  
KYOTO SHICHIJO TEN



DESSERT  
SHOP

HARMONIKA



VEGAN  
BREAKFAST

THE KIND



UNAGI  
(Eel)

わらじや  
WARAJIYA



JAPANESE

茶房 半兵衛  
SABOU HAMBEE



JAPANESE  
CUISINE

日本料理 とくを  
TOKU WO



JAPANESE  
CUISINE

東山 吉寿  
HIGASHIYAMA  
YOSHIHISA



KAISEKI-  
STYLE  
ITALIAN  
FRENCH

宮川町 さか  
MIYAGAWACHOU  
SAKA



IZAKAYA

櫻バー  
SAKURA BAR



CAFE  
JAPANESE

Cafe ふふふあん  
CAFE FUFUFU AND...



CAFE  
BREAKFAST

CafeAmazon七条本店  
CAFE AMAZON



# Halal Restaurant Recommendations

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**SALMAN & SOHEL  
HALAL KITCHEN**



**MABRUR HALAL  
DINING Kyoto**



**Falafel Garden**



**Premarché  
Alternative Diner**



**Istanbul Saray**



**Halal Ramen Ayam  
Ya Karasuma Kyoto**



**Arash's Kitchen**



**Hyssop**



**KYOTO MACHIYA**  
COLLECTION