



# KYOTO MACHIYA COLLECTION

## Welcome Guide

# Kyoto Machiya Fukune

Dear Valued Guests,

Thank you for booking your stay at Kyoto Machiya Fukune, part of the Kyoto Machiya Collection™. We are delighted to have you as our guest and we look forward to providing you an exceptional stay.

Should you have any questions or require any assistance, please do not hesitate to contact us on the phone number or emails provided below.

Yusuke Inoue - Hotel Manager  
Kyoto Machiya Fukune



Reservation@KyotoMachiyas.com  
(For general inquiry & reservation assistance)



+81-90-1524-0550 (Phone)  
If the above number is busy, please try  
+81-75-755-6064 (Phone only)



Visit Our Website  
[www.KyotoMachiyas.com](http://www.KyotoMachiyas.com)

# Information

---

## Hotel Address in English

105-3, Nishirokkakuchō, Nakagyo-ku, Kyoto  
〒604-8217

## Hotel Address in Japanese

(Show it to the taxi driver)

〒604-8217 京都府京都市中京区西六角町 105-3

西洞院六角東入ル 北(左)側。

路地奥にある為、目印は看板です。

(ナビは表示されるのでナビをご利用ください)



Please take a photo or scan the above QR code for our hotel location in Google Map.

---

**Direct from Kansai International Airport to Kyoto Machiya Fukune**  
By Shared Shuttle Bus - Directly to Kyoto Machiya Fukune (approx. 90 minutes in normal traffic conditions but please note this bus may take up to almost 3 hours if heavy traffic. Starts from 5,000 yen per person). Please reserve directly on the website below.



## Directions from Kansai International Airport to JR Kyoto Station

**Option 1: By Kansai-Airport Express “HARUKA”** (approx. 80 minutes to arrive at JR Kyoto Station about 3,110 yen per person for non-reserved seats and about 3,640 yen for reserved seats). Tickets can be purchased at Kansai Airport station. Please refer to the latest information from the official website below.



# Information

---

## Directions from Kansai International Airport to JR Kyoto Station

**Option 2: Airport Bus** (approx. 90 minutes to arrive at JR Kyoto Station and 2,600 yen per person). You can take a bus from Kansai Airport Bus Terminal to JR Kyoto Station. Please refer to the latest information from Kansai Airport Bus official website below. Travel time depends on traffic. We suggest Option 1 above if you prefer a more accurate travel time.



---

## Directions from Kyoto JR Station to Hotel

**Option 1: By Taxi** (approx. 10 minutes and 1,200 yen).

If the taxi driver is not familiar with the address, please show this Japanese message to the driver “新町通六角西入ル-京都新町病院の北側にあります”.

**Option 2: By Subway** (approx. 15 minutes @ 220 yen per person)

Take the "Karasuma Line" and get off at "Karasuma Oike".

Take station Exit No 6 and then walk 7 minutes to our hotel.

If you have heavy luggage you can also take station Exit No 3.2 with elevator. Map is included on the next page for your reference.

---

**Check-in Time:** From 3PM

**Check-out Time:** Before 11AM

※ We offer self-checkout at our hotel. Guests can leave any time before 11am without the need to inform our hotel staff.

# Information

## Directions to Kyoto Machiya Fukune from Karasuma Oike Station

The closest station exit to our hotel is Exit No 6 (Staircase Access)

If elevator is needed, please use station Exit No 3

## Walking to Kyoto Machiya Fukune from Karasuma Oike Station Exit No 6 (Staircase Access)

Scan to watch the 1 min video or refer to photo instructions below



1. Please go through South ticket gate and take Exit No 6. This is the closest exit to our hotel but this exit does not have elevator access.



2. Walk up the stairs, and then turn right when you reached street level. Walk straight ahead until you see a street named "Rokkaku-dori" (六角通り). Please skip to Page 6 for further walking instructions.



# Information

## Walking to Kyoto Machiya Fukune from Karasuma Oike Station Exit No 3.2 (Elevator Access)

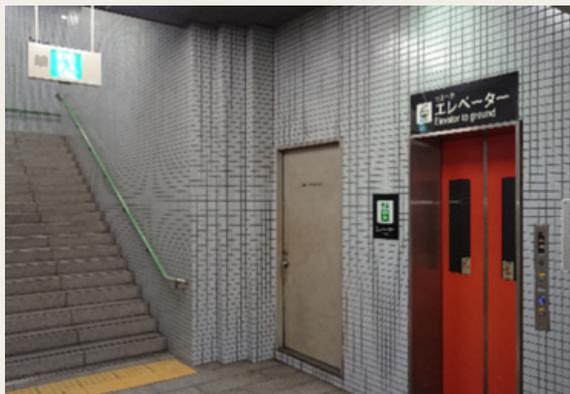
1. Please go through North ticket gate



2. Take Exit No 3.2. This exit provides elevator access which will be helpful if you have heavy luggage.



3. Press "Ground" inside the elevator. Turn right when you reached street level & walk straight until you see a street called "Aneyakoji-Dori" (姉小路通り).



# Information

---

Walking to Kyoto Machiya Fukune from Karasuma Oike Station  
Exit No 3.2 (Elevator Access)

4. Turn right into "Aneyakoji-dori" (姉小路通り), and turn left into "Karasuma-dori" (烏丸通り). Walk along the street until you see a street named "Rokkaku-dori" (六角通り) and then turn right into "Rokkaku-dori"(六角通り).



# Information

---

Walking to Kyoto Machiya Fukune from Karasuma Oike Station - When you are on "Rokkaku-dori"(六角通り).

Walk along "Rokkaku-dori"(六角通り) for about 5 minutes and you will see our hotel on your right-hand side. Please look out for the black hotel sign as shown below.



You will find our hotel at the end of the alleyway.



# Information

---

## On Arrival

Our hotel staff will be on site most times throughout the day. But in case no one is there when you arrive, please use the telephone on the left side of our sign board stand to call us by pressing the “VIP” button. Hotel staff will give you instructions on how to access your machiya house and visit your room for check-in and welcome service.



# Information

## Parking

We do not have parking at the hotel, but there are coin-operated car parking lots available near our hotel.



Park① Times Nishinotoin Takoyakushi

京都市中京区古西町425

[MAP](#)

Park② Kyoteku Nishinotoin Rokkaku

京都市中京区西六角町98-1

[MAP](#)

Park③ Bireiyu Shinei Nishi Rokkaku

京都市中京区西六角町六角通新町西入93

[MAP](#)

Park④ Kyoto Shinmachi Hospital

京都市中京区六角通新町西入西六角町109

[MAP](#)

Park⑤ Concept Shinmachi Rokkaku

京都市中京区玉蔵町114

[MAP](#)

Park⑥ Fruit Park Shinmachi Rokkaku

京都市中京区玉蔵町

[MAP](#)

Park⑦ GS Park Rokkaku Muromachi

京都市中京区玉蔵町121

[MAP](#)

# Information

---

## Breakfast & Dinner

Breakfast and dinner can be arranged to be delivered to your machiya house upon request.



Japanese Breakfast



Japanese Kids Breakfast

## Breakfast

**Kyoto Gozen Breakfast or  
Western Style Breakfast**  
**3,200 yen per set (tax included)**  
Delivery Time: 8am-8.30am

- Vegetarian option available upon request  
※Kyoto Gozen Breakfast only
- Kids breakfast also available upon request  
at the same price



Dinner 1



Dinner 2



Kids Dinner

## Dinner

**Kyoto Style Kaiseki Set**  
**10,900 yen per set (tax included)**  
Delivery Time for Dinner 1: 6.30pm-7pm

Due to restaurant closure, Dinner 1 is not available on every Wednesday & the 3rd Tuesday of the month, and when restaurant is closed.

However, Dinner 2 is available for our guests on days when Dinner 1 is unavailable. Dinner delivery time for Dinner 2 is between 5.30pm-6pm.

- Vegetarian option available upon request
- Kids Dinner (JPY 5,500) also available upon request

### (NOTES)

- Breakfast is not available between 27 Dec to 4 Jan, and on days when restaurant is closed
- Dinner is not available between 25 Dec to 10 Jan, and on days when restaurant is closed
- If the restaurant is closed unexpectedly, we will not be able to provide meals but will issue a full refund to our guests
- Dishes may vary depending on season

- Minimum order of 2 sets are required
- Please order at least 5 days in advance
- We cannot refund if cancelled with less than 3 days notice
- Unfortunately, we cannot accommodate for special dietary requirements
- Kid set can be ordered when an adult set is ordered

# Information

---

## Celebration Items

Surprise your loved one during your stay with us. Just let us know what you prefer and we will handle the rest for you.

## Cake

**4,500 yen per (tax included)**

A whole cake (around 12cm diameter) comes with 5 candles & a message plate. Design & fruits differ depending on season.

\* Please inform us what to write on your message plate within 20 characters.

\*We will place the cake in the refrigerator in your room before your check-in.



\*Not available between 23 December to 3 January and on irregular business holidays  
\*We cannot refund if cancelled with less than 3 days notice

## Flower Bouquet

**7,000 yen (tax included)**

Pamper your loved ones with beautiful fresh flowers from our local favorite florists. If you have specific flowers you would like to substitute for the pink roses, please inform us at the time of placing your order. We will check their availability.

\*We will place the flower bouquet in your machiya house before your check-in. Please instruct us where you would like it to be placed (Living room, bedroom, etc)

\*Not available between 30 December to 7 January and on irregular business holidays  
\*We cannot refund if cancelled with less than 3 days notice



# Information

---

## Drinks in Refrigerator

All drinks in the refrigerator are complimentary for our guests.

---

## Assistance Service

We are very happy to assist our guests with restaurant reservations, transportation arrangements, cake and flower deliveries, and room decorations for birthdays or any other special occasions. Please contact us via email on [reservation@kyotomachiyas.com](mailto:reservation@kyotomachiyas.com) to let us know your requests.

---

## Check-in Early & Late Check-out

Similar to other hotels, we cannot guarantee to provide early check-in or late check-out as it is solely dependent on availability.

---

## Luggage Storage

If you arrive at our hotel after 12pm, it may be possible to leave your luggage inside your machiya house while we undertake cleaning. If you wish to do so, please inform us in advance via your reservation platform or email us at [reservation@kyotomachiyas.com](mailto:reservation@kyotomachiyas.com).

Upon check-out, you may leave your luggage at our hotel lockers if needed without charge. Our hotel staff will inform you which locker you can use at the time of check-in. But due to the limited number of lockers we have available, we cannot guarantee all of your luggage can be stored if our lockers are full.

# Information

---

## Frequently Asked Questions

### **Q: Can I check-in early?**

We are afraid that due to cleaning time, we cannot arrange an early check-in. However, if you arrive after 12pm, you can store your luggage in your room while the room is undergoing cleaning.

### **Q: Can I check-out late?**

Unfortunately, we cannot arrange a late check-out as cleaning needs to start at 11am for the next guest. However, guests can use our complimentary hotel lockers to store their luggage after check-out. Our hotel staff will inform you which locker you can use at the time of check-in. But due to the limited number of lockers we have available, we cannot guarantee all of your luggage can be stored if our lockers are full.

### **Q. Do you serve breakfast at your hotel and what time is breakfast served?**

Yes. Breakfasts are available. Breakfasts can be served between 8am - 8:30am. Please refer to our breakfast menu shown on Page 10 and please order your breakfast at least 5 days in advance.

### **Q. Do you serve dinner at your hotel and what time is dinner served?**

Yes. Dinners are available. Please refer to our dinner menu shown on Page 10 and please order your dinner at least 5 days in advance.

### **Q. How often does the hotel provide housekeeping?**

Full housekeeping service is provided every 2nd day. We understand that some guests prefer not to have cleaning staff enter their machiya house during their stay. Please let us know if housekeeping service is not required and we will provide you with fresh towels.

# Information

---

## Frequently Asked Questions

### **Q: What restaurants are available near your hotel?**

There are many highly rated restaurants near our hotel and you can find our recommendations at the end of this guide. Please let us know if you have any particular cuisine or restaurant you would like to try, we will be more than happy to provide you with our recommendations and help make table reservations on your behalf.

### **Q. Can you make a restaurant reservation for me?**

Yes. We are happy to do that. Please let us know the name of the restaurant, number of diners and at least 2 preferable time slots. However, please note that some restaurants in Japan do not accept reservations from diners who cannot speak Japanese or reservations made by a third-party, and some restaurants do require reservations to be made online directly with a credit card deposit. Should this be the case, we apologize in advance that we cannot help our guests to reserve the restaurant.

You may wish to consider using the below reservation websites for booking restaurants as it includes many famous restaurants in Kyoto.



TABLE ALL



Open Table

### **Q. Is the hotel reception open 24 hours?**

No, hotel staff are based at the hotel from 8am to 6pm. However, we are only 5 minutes away from the hotel. Should you require assistance or have any emergency matters. please contact us by using the phone on the wall in the common area, or call +81-90-1524-0550 (WhatsApp Available). In the unlikely event that the number is busy please also try calling +81-75-755-6064.

# Information

---

## Frequently Asked Questions

### **Q: Can I send my luggage to your hotel?**

Yes. We recommend using the Tebura-kun service — a luggage delivery service that allows you to send your luggage directly to our machiya hotel.

#### 1. Sending Luggage from Your Current Hotel to Our Hotel (Please Ask at Your Current Hotel if Tebura-kun Service is Available)

If Tebura-kun service is available, please scan the designated QR code provided by the hotel and follow the instructions.

#### 2. Sending Luggage from Your Current Hotel to Our Hotel (if Tebura-kun is NOT Available)

If Tebura-kun service is not available at your current hotel, you may wish to use a delivery service such as “Takkyubin” or “Japan Post”. However, kindly note that if you use the delivery service provided by “Takkyubin” or “Japan Post”, our hotel cannot accept your luggage for you on your behalf, we kindly recommend that you choose a delivery time which allows you to personally accept the luggage. To ensure a smooth delivery, please inform your current hotel that you wish to send luggage to us, and kindly ask them to contact us directly at 090-1524-0550 (10am-6pm) or [reservation@kyotomachiyas.com](mailto:reservation@kyotomachiyas.com) before sending the luggage. If your current hotel does not contact us in advance, your luggage may be delayed or misplaced which can cause disruptions to your travel.

#### 3. Sending Luggage from Kyoto Station or Osaka Airport to Our Hotel

You can complete the reservation form below from Tebura-kun (Please choose from the listed locations):



Tebura-kun Website

# Information

---

## Frequently Asked Questions

### **Q: Can I send my luggage to your hotel?**

#### 4. Sending Luggage from Other Places to Our Hotel

If Tebura-kun is not available, you may wish to use delivery services such as “Takkyubin” or “Japan Post”. However, please note that our hotel cannot receive or sign for any luggage on your behalf if you use these services. We kindly ask that you choose a delivery time which allows you to personally accept the luggage. To ensure a smooth process, if you planned to send your luggage to our hotel, please inform us in advance at [reservation@kyotomachiyas.com](mailto:reservation@kyotomachiyas.com). We will be happy to provide information on where you can find a nearby delivery service and how to complete the delivery slip. Please kindly note that any unannounced deliveries may be returned or delayed which can cause disruptions to your travel.

#### How to Use:

- Plan: Select “From Airport or Main Station → Hotel”
- Delivery Destination: Enter the name of your machiya house (Kyoto Machiya Fukune Sangen, Kinsho, Kokyu, Biwai or Niko)
- Desired Arrival Date: Your check-in date (Please only choose your check-in date. We cannot accept your luggage before your check-in date)
- Fill in other details such as the number of items, email address and submit.
- On the Day of Sending Luggage: Bring your luggage to the designated counter by the specified time

# Information

---

## Frequently Asked Questions

### **Q: Can I send my luggage from your hotel?**

How to Send Your Luggage from Our Hotel to Your Next Hotel, Osaka Airport, Kyoto Station or Other Destinations

Depending on your destination, our staff will be happy to explain the most suitable delivery method at the time of check-in upon request. However, if you would like to know specific details in advance—such as how long it may take for your luggage to reach your next destination—please feel free to contact us at [reservation@kyotomachiyas.com](mailto:reservation@kyotomachiyas.com).



## Recommendations

UDON	真手打うどん 英多朗 Shin-uchi Eitaro	
SUSHI	AWOMB烏丸本店 AWOMB	
KAISEKI	研覃ほりべ Kentan Horibe	
IZAKAYA	西洞院SOU SOU	
TEMPURA IZAKAYA	ツキトガケ新町店 Tsukitokage	

## Recommendations

KAISEKI	京料理 藤本 Kyoryori Fujimoto	
JAPANESE	旬菜 いまり Shunsai Imari	
CAFÉ	前田珈琲 室町本店 Maeda Coffee	
YAKITORI	鳥さき Torisaki	
BBQ BEEF	松阪牛What's What's Matsusaka Beef	

## Recommendations

CAFÉ	IOLITE COFFEE ROASTERS	
KAISEKI	浜作 Hamasaki	
ITALIAN	ORTO	
PIZZA	エンボカ京都 enboca Kyoto	
FUSION STEAK	京洋食 まつもと Youshoku Matsumoto	

## Recommendations

IZAKAYA	ごはんや一芯 京都 Gohan-ya Isshin Kyoto	
SUSHI OMAKASE	寿斗 ふかがわ Sushi Fukagawa Ryuji	
JAPANESE	高瀬川 横 Takasegawa Maki	
SUKIYAKI SHABU SHABU	モリタ屋 四条猪熊本店 Moritaya Shijo Inokuma	
RAMEN TSUKEMEN	和醸良麺すがり Wajoryomen Sugari	

# Halal Restaurant Recommendations

---

**SALMAN & SOHEL  
HALAL KITCHEN**



**MABRUR HALAL  
DINING Kyoto**



**Falafel Garden**



**Premarché  
Alternative Diner**



**Istanbul Saray**



**Halal Ramen Ayam  
Ya Karasuma Kyoto**



**Arash's Kitchen**



**Hyssop**



**KYOTO MACHIYA  
COLLECTION**