



# KYOTO MACHIYA COLLECTION

## Welcome Guide

# Kyoto Machiya Zeniyacho

Dear Valued Guests,

Thank you for booking your stay at Kyoto Machiya Zeniyacho, part of the Kyoto Machiya Collection™. We are delighted to have you as our guest and we look forward to providing you an exceptional stay.

Should you have any questions or require any assistance, please do not hesitate to contact us on the phone number or email provided below.

Yusuke Inoue - Hotel Manager  
Kyoto Machiya Zeniyacho



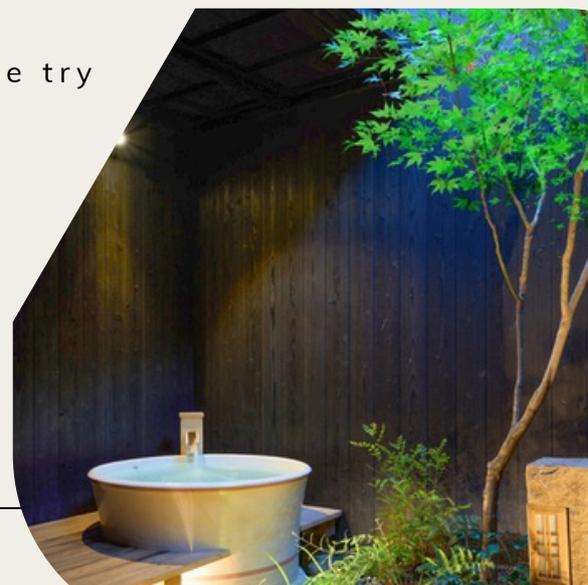
Zeniyacho@KyotoMachiyas.com  
(For general inquiry & reservation assistance)



+81-80-2375-3404  
If the above number is busy, please try  
+81-90-1524-0550



Visit Our Website  
[www.KyotoMachiyas.com](http://www.KyotoMachiyas.com)



# Information

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## Hotel Address in English

258 Zeniyacho, Shimogyo-ku, Kyoto 600-8303

## Hotel Address in Japanese

(Show it to the taxi driver)

〒600-8303 京都市下京区銭屋町258

室町通り花屋町上ル 二筋目(的場通り)西入ル南側



(道が狭いので前まで行けないタクシードライバーさんの場合は、スマイルホテル京都烏丸五条で下車、ホテル南側の的場通りを西へ徒歩約2分、南(左)側。)  
(If the road in front of the hotel is narrow and you were dropped off at Smile Hotel Karasuma Gojo, it is a two-minute walk west along the road south of Smile Hotel.)

Please take a photo or scan the above QR code for our hotel location in Google Map.

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**Direct from Kansai International Airport to Kyoto Machiya Zeniyacho**  
By Shared Shuttle Bus - Directly to Kyoto Machiya Zeniyacho (approx. 90 minutes in normal traffic conditions but please note this bus may take up to almost 3 hours if heavy traffic. Starts from 5,000 yen per person). Please reserve directly on the website below.



## Directions from Kansai International Airport to JR Kyoto Station

**Option 1: By Kansai-Airport Express "HARUKA"** (approx. 80 minutes to arrive at JR Kyoto Station. 3,110 yen per person for non-reserved seats and 3,640 yen for reserved seats). Tickets can be purchased at Kansai Airport station. Please refer to the latest information from the official website below.



# Information

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## Directions from Kansai International Airport to JR Kyoto Station

**Option 2: Airport Bus** (approx. 90 minutes to arrive at JR Kyoto Station and 2,600 yen per person). You can take a bus from Kansai Airport Bus Terminal to JR Kyoto Station. Please refer to the latest information from Kansai Airport Bus official website below. Travel time depends on traffic. We suggest Option 1 above if you prefer a more accurate travel time.



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## Directions from Kyoto JR Station

**Option 1: By Taxi** (approx. 5 minutes and 900 yen).

We suggest guests to get off the taxi at Smile Hotel Gojo and walk 2 minutes to our machiya hotel. As our hotel is located on a small street, many taxi cannot drive onto the street and drop you off right outside our hotel. If you get off at Smile Hotel, it is a very easy 2 minutes walk and just a straight road.



Route from Smile Hotel to  
Kyoto Machiya Zeniyacho

**Option 2: By Train** (approx. 15 minutes @ 220 yen per person)

Take the "Karasuma Line" and get off at "Gojo Station".

Take station Exit No 8 and then walk 2 minutes to our hotel.

If you have heavy luggage you can also take station Exit No 6 with elevator. Map is included on the next page for your reference.

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**Check-in Time:** From 3PM

**Check-out Time:** Before 11AM

※ We offer self-checkout at our hotel. Guests can leave at any time before 11am without the need to inform our hotel staff.



# Information

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## Your Machiya House

Please refer to your hotel booking to check which machiya house you have reserved with us as we have two machiya houses on site.

If you have reserved the machiya house named "SHU", please access the door with the vermilion color curtain hanging at the front



If you have reserved the machiya house named "AI", please access the door with the indigo color curtain hanging at the front



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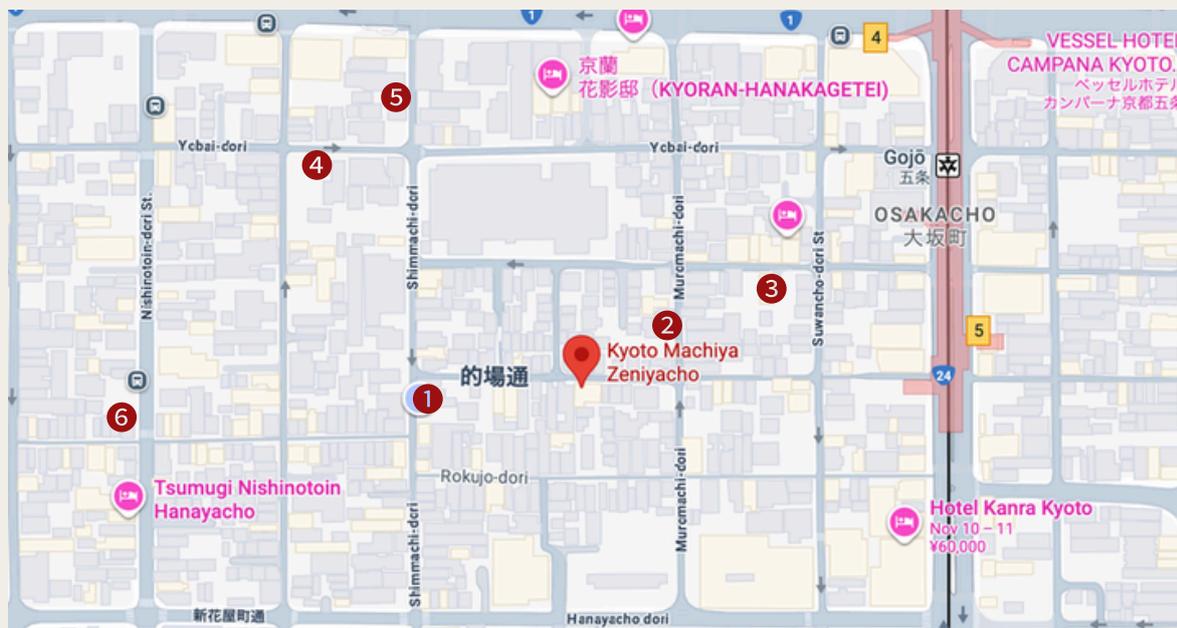
## On Arrival

Once you have arrived at our hotel, please use the telephone installed near the door entrance to contact us. Please press the "VIP" button and our hotel staff will provide you with instructions on how to access your machiya house using the keypad. Our hotel staff will also visit you later at your machiya house to complete the check-in progress and assist you should you have any questions.

# Information

## Parking

We do not have parking at the hotel, but there are coin-operated car parking lots available near our hotel.



### Park① Gojosayamachi Parking Lot

京都府京都市下京区蛭子町

[MAP](#)

### Park② Peasy Kingumuromachigo Parking Lot

京都府京都市下京区堺町室町通

[MAP](#)

### Park③ Daiichi Park Kyotokagiyacho Parking Lot

京都府京都市下京区鍵屋町3 3 5

[MAP](#)

### Park④ Times

京都府京都市下京区毘沙門町4 8

[MAP](#)

### Park⑤ akippa | Shinmachidorigojokudaru Parking Lot

京都府京都市下京区新町通五条下る蛭子町1 1 0

[MAP](#)

### Park⑥ Mitsuinoripaku Nishinotoin Rokujokita Chushajo

京都府京都市下京区天使突抜4丁目4 8 1番1

[MAP](#)

# Information

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## Breakfast & Dinner

Breakfast and dinner can be arranged to be delivered to your house upon request.



Kids Breakfast

## Breakfast

### Kyoto Gozen Breakfast

3,200 yen per set (tax included)

Delivery Time: 8am-8.30am

- Vegetarian option available upon request
- Kids breakfast also available upon request at the same price



Dinner 1



Kids Dinner



Dinner 2

## Dinner

### Kyoto Style Kaiseki Set

10,900 yen per set (tax included)

Delivery Time: 6.30pm-7pm

Due to restaurant closure, Dinner 1 is not available on every Wednesday & the 3rd Tuesday of the month, and when restaurant is closed.

However, Dinner 2 is available for our guests on days when Dinner 1 is unavailable. Dinner delivery time for Dinner 2 is between 5.30pm-6pm.

- Vegetarian option available upon request
- Kids Dinner (JPY 5,500) also available upon request

## (NOTES)

- Breakfast is not available between 27 Dec to 4 Jan, and on days when restaurant is closed
- Dinner is not available between 25 Dec to 10 Jan, and on days when restaurant is closed
- If the restaurant is closed unexpectedly, we will not be able to provide meals but will issue a full refund to our guests
- Dishes may vary depending on season

- Minimum order of 2 sets are required
- Please order at least 5 days in advance
- We cannot refund if cancelled with less than 3 days notice
- Unfortunately, we cannot accommodate for special dietary requirements
- Kid set can be ordered when an adult set is ordered

# Information

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## Drinks in Refrigerator

All drinks in the refrigerator are complimentary for our guests.

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## Assistance Service

We are very happy to assist our guests with restaurant reservations, transportation arrangements, cake and flower deliveries, and room decorations for birthdays or any other special occasions. Please contact us via email on [zeniyacho@kyotomachiyas.com](mailto:zeniyacho@kyotomachiyas.com) to let us know your requests.

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## Check-in Early & Late Check-out

Similar to other hotels, we cannot guarantee to provide early check-in or late check-out as it is solely dependent on availability.

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## Luggage Storage

### - Upon Arrival

If you arrive at our hotel after 12pm, it may be possible to leave your luggage inside your machiya house while we undertake housekeeping. If you wish to do so, please inform us in advance via your reservation platform or email us at [zeniyacho@kyotomachiyas.com](mailto:zeniyacho@kyotomachiyas.com).

### - Upon Departure

Unfortunately, we cannot store your luggage for you upon departure as we do not have sufficient space on site. But the nearest coin lockers are just 2 minutes from our hotel and they are located inside Subway Gojo Station.

# Information

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## Frequently Asked Questions

### **Q: Can I check-in early?**

We are afraid that due to cleaning time, we cannot arrange an early check-in. However, if you arrive after 12pm, you can store your luggage in your room while the room is undergoing cleaning.

### **Q: Can I check-out late?**

Unfortunately, we cannot arrange a late check-out as cleaning needs to start at 11am for the next guest.

### **Q. Do you serve breakfast at your hotel and what time is breakfast served?**

Yes. Breakfasts are available. Breakfasts can be served between 8am - 8:30am. Please refer to our breakfast menu shown on Page 6 and please order your breakfast at least 5 days in advance.

### **Q. Do you serve dinner at your hotel and what time is dinner served?**

Yes. Dinners are available. Please refer to our dinner menu shown on Page 6 and please order your dinner at least 5 days in advance.

### **Q. How often does the hotel provide housekeeping?**

Full housekeeping service is provided every 2nd day. We understand that some guests prefer not to have cleaning staff enter their house during their stay. Please let us know if housekeeping service is not required and we will provide you with fresh towels.

### **Q. Where can we wash our clothes?**

There is a coin laundry shop which is about 9 minutes walk from our hotel. Please refer to below Google Map for directions.



Sentaku Land

# Information

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## Frequently Asked Questions

### **Q: What restaurants are available near your hotel?**

There are many highly rated restaurants near our hotel and you can find our recommendations at the end of this guide. Please let us know if you have any particular cuisine or restaurant you would like to try, we will be more than happy to provide you with our recommendations and help make table reservations on your behalf.

### **Q. Can you make a restaurant reservation for me?**

Yes. We are happy to do that. Please let us know the name of the restaurant, number of diners and at least 2 preferable time slots. However, please note that some restaurants in Japan do not accept reservations from diners who cannot speak Japanese or reservations made by a third-party, and some restaurants do require reservations to be made online directly with a credit card deposit. Should this be the case, we apologize in advance that we cannot help our guests to reserve the restaurant.

You may wish to consider using the below reservation websites to reserve restaurants as these websites include many famous restaurants in Kyoto.



TABLE ALL



Open Table

# Information

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## Frequently Asked Questions

### **Q: Can I send my luggage to your hotel?**

We recommend using the Tebura-kun service — a luggage delivery service that allows you to send your luggage directly to our machiya hotel.

#### 1. Sending Luggage from Your Current Hotel to Our Hotel (Please Ask at Your Current Hotel if Tebura-kun Service is Available)

If Tebura-kun service is available, please scan the designated QR code provided by the hotel and follow the instructions.

#### 2. Sending Luggage from Your Current Hotel to Our Hotel (if Tebura-kun is NOT Available)

If Tebura-kun service is not available at your current hotel, you may wish to use a delivery service such as “Takkyubin” or “Japan Post”. However, kindly note that if you use the delivery service provided by “Takkyubin” or “Japan Post”, our hotel cannot accept your luggage for you on your behalf, we kindly that you choose a delivery time which allows you to personally accept the luggage. To ensure a smooth delivery, please inform your current hotel that you wish to send luggage to us, and kindly ask them to contact us directly at 080-2375-3404 (10am-6pm) or [zeniyacho@kyotomachiyas.com](mailto:zeniyacho@kyotomachiyas.com) before sending the luggage. If your current hotel does not contact us in advance, your luggage may be delayed or misplaced which can cause disruptions to your travel.

#### 3. Sending Luggage from Kyoto Station or Kansai International Airport to Our Hotel

You can complete the reservation form below from Tebura-kun (Please choose from the listed locations):



Tebura-kun Website

# Information

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## Frequently Asked Questions

### **Q: Can I send my luggage to your hotel?**

#### 4. Sending Luggage from Other Places to Our Hotel

If Tebura-kun is not available, you may wish to use delivery services such as “Takkyubin” or “Japan Post”. However, please note that our hotel cannot receive or sign for any luggage on your behalf if you use these services. We kindly ask that you choose a delivery time which allows you to personally accept the luggage. To ensure a smooth process, if you planned to send your luggage to our hotel, please inform us in advance at [zeniyacho@kyotomachiyas.com](mailto:zeniyacho@kyotomachiyas.com). We will be happy to provide information on where you can find a nearby delivery service and how to complete the delivery slip. Please kindly note that any unannounced deliveries may be returned or delayed which can cause disruptions to your travel.

#### How to Use:

- **Plan:** Select “From Airport or Main Station → Hotel”
- **Delivery Destination:** Enter the name of your machiya house (Kyoto Machiya Zeniyacho Ai or Kyoto Machiya Zeniyachi Shu)
- **Desired Arrival Date:** Your check-in date (Please only choose your check-in date. We cannot accept your luggage before your check-in date)
- Fill in other details such as the number of items, email address and submit.
- **On the Day of Sending Luggage:** Bring your luggage to the designated counter by the specified time

# Information

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## Frequently Asked Questions

### **Q: Can I send my luggage from your hotel?**

How to Send Your Luggage from Our Hotel to Your Next Hotel, Kansai Airport, Kyoto Station or Other Destinations

Depending on your destination, our staff will be happy to explain the most suitable delivery method at the time of check-in upon request. However, if you would like to know specific details in advance—such as how long it may take for your luggage to reach your next destination—please feel free to contact us at [zeniyacho@kyotomachiyas.com](mailto:zeniyacho@kyotomachiyas.com).



## Recommendations

HOMEMADE JAPANESE	綴 TUZURI	
WESTERN	烏丸 グリル葵 GRILL STEAK AOI	
TEPPAN-YAKI	広島鉄板 叶夢 HIROSHIMA TEPPAN KAMU	
UDON NOODLE	おうどんー OUDON HAJIME	
FRENCH	ル・サンジュ BISTRO LE SINGE	

## Recommendations

KAISEKI	いと ITO	
SOBA NOODLE	蕎麦の実 よしむら SOBA NO MI YOSHIMURA	
JAPANESE BBQ	京やき肉 よし田 KYO YAKINIKU YOSHIDA	
CAFE	糖太郎 Totaro	
SUSHI NOODLE	石清 ISHISEI	

## Recommendations

JAPANESE (SEAFOOD)	あぎやお AGIYAO	
SOBA NOODLE	招福亭 SHOFUKU-TEI	
RAMEN	New大宝 NEW TAIHO	
JAPANESE (KYOTO VEGETABLES)	都野菜加茂 烏丸店 MIYAKOYASAI KAMO	
SUKIYAKI SHABU SHABU	モリタ屋 JR京都伊勢丹店 MORITAYA	

## Recommendations

KAISEKI	木乃婦 KINOBU	
JAPANESE DESSERT	茶寮 FUKUCHA SARYOU FUKUCHA	
IZAKAYA	漬け野菜 ISOISM TSUKEYASAI ISOISM	
TRADITIONAL JAPANESE	こりょうり たか屋 KORYOURI TAKAYA	
ITALIAN	DANIEL'S MONDO	

# Halal Restaurant Recommendations

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**SALMAN & SOHEL  
HALAL KITCHEN**



**MABRUR HALAL  
DINING Kyoto**



**Falafel Garden**



**Premarché  
Alternative Diner**



**Istanbul Saray**



**Halal Ramen Ayam  
Ya Karasuma Kyoto**



**Arash's Kitchen**



**Hyssop**



**KYOTO MACHIYA  
COLLECTION**